

Conflict Management by Third Party Intervention

Mode:

Conflict Settlement

Conflict Resolution

Aims:

Termination of the parties' conflict behaviour; achievement of compromise solutions

Modification of a number or of all aspects of a conflict with the intention of finding self-supporting solutions

Means:

**Intervention (armed or unarmed);
Peace Enforcement;
Peace Keeping;
Good Offices, Mediation, Conciliation, Arbitration, Settlement – i.e. in toto:
Procedures of peaceful conflict settlement**

**Support of empathy development and mutual recognition of the other side's perspective;
Facilitation; Controlled communication situations; Adaptation of conflict resolution techniques from other social science fields (social work, marriage counselling; labour relations; race relations)**

Principle:

A third party intervention aiming at conflict resolution should start the conflict parties on a learning process in the course of which they should discover step by step which of their interests, values, and aims are acceptable for the other side. In consequence, quick and fast solutions are very rare indeed.